City Executive Board response to the recommendation of the Scrutiny Committee on Fusion Lifestyle's Annual Service Plan 2017/18

Provided by the Board Member for Leisure, Parks and Sport

Recommendation	Agreed?	Comment
1. That the City Council and Fusion Lifestyle resolve the issue of whether or not to capture the numbers of individual service users (as far as practicably possible) as well as the numbers of visits, either by coming forward with a plan for doing so or by providing reasons why not.	Y	It is not possible to capture the number of individual service users as we have a large number of pay and play users and there are many users who we currently cannot identify. Work outlined in the plan to increase the take up of reward cards and convert more casual users into members will help us gather more information on users. The number of individual members and reward card holders will be reported in the performance data presented to Scrutiny Cttee.
2. That the Service Plan includes a greater emphasis on improving disabled access to leisure centres.	Y	Improvements such as the newly equipped disabled changing room at Hinksey Pool can be highlighted.
3. That in future years Fusion Lifestyle's annual service plans can be presented to the Scrutiny Committee for pre-decision scrutiny alongside performance data for the previous year. This is likely to mean the service plans going to CEB for endorsement in June/July rather than May in future years.	Y in part	It is up to the scrutiny committee to agree it's work programme and schedule its own agendas.

The Annual Service Plan will continue to go to CEB in May.

Scrutiny committee should decide which is more important; pre-scrutiny of the ASP or consideration of the ASP alongside the performance data.

If the scrutiny committee were to move to consideration of the ASP alongside the performance report, after the ASP has been agreed by CEB, its recommendations would still help to improve leisure services. |

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